

# Important Delivery & Fit Disclaimer

Please be advised that it is the customer's sole responsibility to ensure that all ordered furniture or upholstery items will fit through the intended doorways, staircases, hallways, elevators, and/or any other access points to their home or delivery location before placing an order.

We strongly recommend that you carefully measure:

- All relevant doorways, entry points, and corridors (including width, height, and depth)
- Any turns, corners, or staircases the item must pass through
- The item's actual dimensions (including packaging, if applicable) against your measured access points

Our team will deliver the furniture to the agreed delivery address and to the ground-floor entrance or as far as reasonably accessible by our delivery personnel. However, we cannot be held responsible if the item does not fit through doors, stairwells, elevators, or any other part of the property due to inadequate access or incorrect measurements.

**No refunds, returns, exchanges, cancellations, or credits will be issued for furniture or upholstery that cannot be brought into the premises because it does not fit through the access points, regardless of the reason.**

**By placing your order, you acknowledge and agree that you have measured appropriately and accept full responsibility for ensuring the purchased items can be delivered to the final intended location inside your home.**

Thank you for your understanding. We want you to be completely satisfied with your purchase and appreciate your cooperation in taking this important step prior to ordering.